



Azuba CCM 8 Developer

Benefits

- **Shorter deployment time** with comprehensive JEE development environment for developers
- **Quicker implementation** of new business processes
 - End-to-end processing
 - Special document routing
 - Householding to reduce postage costs
 - Import of non-CCM content files
- **Easier integration** with legacy and non-legacy core business applications
 - CRM
 - Underwriting
 - Claims
 - Billing
 - Policy Administration
- **Faster integration** with IT infrastructure
 - LDAP/Active Directory
 - E-mail systems
 - Enterprise content Management (ECM) systems
 - Fax systems
 - Text messaging systems
 - Other messaging systems

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Overview

Azuba CCM 8 Developer is a toolkit for developers to extend the out-of-the box capabilities of Azuba CCM Document Platform. CCM Developer provides a foundation structure with common routines and plug-in points for integrating Azuba CCM SOA assets, classes, and libraries of SDKs and APIs with in-house core business applications or 3rd party software packages.

CCM Developer enables developers to integrate LDAP/Active Directory security and core business system with Azuba CCM. CCM Developer framework can also be used to import non-CCM content files (.doc, .jpg, .bmp, etc.) into Azuba CCM for use as templates, paragraphs and images to streamline CCM Express or Enterprise Document Platforms.

CCM Developer Includes:

- **Web Services:** Easy-to-use Web Services to simplify administrative functions such as automating Single Sign-on identity authentication and management for a new user with integration to LDAP/Active Directory.
- **Plug-ins:** Flexible Plug-ins to integrate Azuba CCM with external 3rd party applications such as enterprise content management, text messaging systems, or core business applications. Easily modify internal Azuba CCM processes by rerouting destination queues or inserting special setup instructions or banner pages for a printer operator.
- **Software Development Kit (SDK):** Powerful tools that enable developers to quickly and easily customize Azuba CCM. Enable calls to exposed JAVA methods and properties for adding new sort options to distribution queues, or loading user profiles in LDAP/Active Directory.

CCM Developer framework also provides SOA assets for document distribution output management that enables developers to automate the creation and distribution of all types of customer documents such as letters, correspondence, policies, agreements, statements, explanation of benefits (EOBs) and other forms of personalized documentation.

In addition, CCM Developer enables Version Control (e.g. the scheduling and promotion/demotion of content objects to Scheduled status, Production status, or Previously in Production status) from 3rd party applications via web services or within an Azuba CCM Plug-in.

Prerequisite: Azuba CCM Express or Enterprise Document Platforms