

Napersoft zCCM Merge 5.2 for Interactive Document Creation

Key Benefits

- Streamlines work processes when creating online, interactive customer communications
- Provides access to customer data across your organization
- Automatically inserts customer data into forms
- Ensures personalized customer communications
- Upper/lower case conversion (including irregular capitalization)
- Automatic gendering
- Paragraph data insertion

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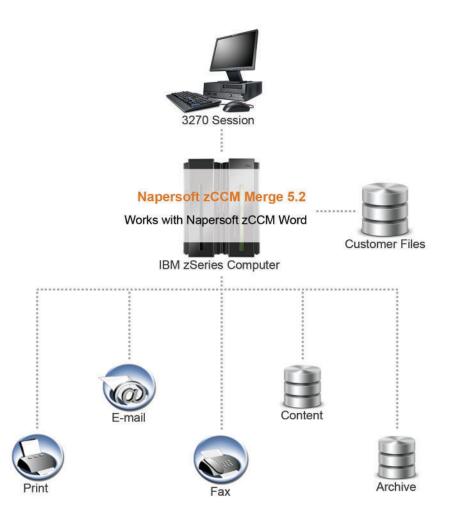
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Overview

Napersoft zCCM Merge 5.2 is a world-class batch Customer Communications Management (CCM) engine for the enterprise. It streamlines the retrieval of customer data from business applications, the assembly and personalization of content and the distribution of customer communications.

An online, menu-driven, full-function mail-merge and personalization software package that runs on your IBM z/OS or plug-compatible zSeries mainframe computer, zCCM Merge merges data (from any SAM, VSAM, or DBMS file) with Napersoft zCCM Word forms. You can create and distribute personalized documents, letters, statements, notices, envelopes and other business forms.





Napersoft zCCM Merge 5.2 for Interactive Document Creation

Key Functionalities

- Personalization support
- Interactive or single record personalization
- Mass or multiple record personalization
- Data entry personalization
- Data document personalization (created by Napersoft zCCM Word)
- File support for SAM, VSAM and any DBMS
- Up to 300 alphanumeric variable names
- Upper/lower case conversion of variable data, including irregular capitalization of names
- Automatic gendering: Mr. or Ms.
- Paragraph data insertion with word wrapping
- Missing variable Close Up, horizontal or vertical
- Full function word processing formatting:
- \Rightarrow Underscore
- \Rightarrow Bold/overprint
- $\Rightarrow \text{ Right Justification} \\\Rightarrow \text{ Headers and footers}$
- \rightarrow Many more
- \Rightarrow Many more
- Automatic date insertion
- Multiple-up vertical printing, report mode
- Multiple-up horizontal printing, 1 to 9 up
- Form letter insertion based on variable data

Functionality Overview

Napersoft zCCM Merge 5.2 allows the creation of user application screens for entering a wide variety of selection criteria.

zCCM Merge operates on IBM z/OS Versions 1.11 to 1.13 (and above) zSeries mainframe and plug-compatible computers. zCCM Merge also requires CICS Transaction Server for z/OS Versions 3.1 to 5.1 (and above). All mainframe environments require an IBM 3270 or plug-compatible personal computer, printer and disk. Content libraries are stored in VSAM files.

Can be installed by the customer or by Napersoft Professional Services staff on a fee basis.

Software (cartridge or electronic download) includes:

- Object code
- Sample JCL
- Sample CICS entries
- Sample VSAM defines
- Sample user exits

Documentation includes:

- Napersoft zCCM Merge for z/OS User Guide
- Napersoft zCCM Word/Merge/Doc for z/OS Programming Guide
- Napersoft zCCM Document Platform for z/OS Installation Guide

Printers supported:

Napersoft zCCM products output the major print streams that work with laser, impact, ink-jet and other online and batch printers, including:

- AFPDS using PSF Release 2.0 and above
- PCL
- DJDE
- Line Print

In addition, a customizable printer driver technology is available to support any print stream required.

Prerequisites:

Napersoft zCCM Word 5.2